**Clinical Reminder Dialog Template User Interview Template**

**What is your understanding of the problem the clinical reminder dialog template (CRDT) aims to solve?**

Define the CRDT as briefly as possible — *what* it will be rather than *why* it will be created. You will want to get the user’s perspective. Avoid turning this into a leading question.

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**Who will use this CRDT?**

* What is your professional background?
* Would other users have similar backgrounds?
* Would different users (e.g., providers, nurses, and administrators) use the same terminology?
* Would you expect that there are special skills or experience needed to use this CRDT?

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**What is the use environment?**

* What is the service department for this product (e.g., emergency department, in-patient/ambulatory)?
* Will it be used in clinic, over-the-phone, or by video conference? All the above?
* How might the use environment impact use of the CRDT? Time pressure? Noise? Distractions?

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**What is the workflow?**

* Describe the current workflow.
* How do you anticipate this product impacting workflow?
* What challenges might be introduced by this CRDT?
* What might be done to offset or minimize these challenges?
* How frequently do users perform this task?
* When will the CRDT be used? Will it be used with patient present, at another time, or both?

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**Are there safety concerns?**

* Are there any potential safety risks associated with product use?
* What impacts could there be from errors of use?

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